P1434

[4858] - 209
T.E. (I.T.)
MANAGEMENT INFORMATION SYSTEM
(2008 Pattern)

Time : 3 Hours] *[Max. Marks : 100*

Instructions to the candidates :-

1) *Answer any three questions from each section.*
2) *Answers to the two sections should be written in separate answers books.*
3) *Neat diagrams must be drawn wherever necessary.*
4) *Figures to right indicate full marks.*
5) *Assume suitable data, if necessary.*
6) *Point wise answers are expected to get full marks.*

SECTION - I

Q1) a) What is scope of Information System and Management Information System? **[9]**

b) What are the factors managers must consider during change in technology? **[9]**

OR

Q2) a) How MIS is helpful for different managerial levels? **[9]**

b) What are the different strategies used by a company to develop business? **[9]**

Q3) a) Explain the various decision making tools used by an organization.**[8]**

b) What are the limitations of GDSS? **[8]**

OR

Q4) a) What is expert system? When we can say that expert system is successful? **[8]**

b) How GIS helps decision making process? **[8]**

P.T.O.

Q5) a) Why m-commerce is being popular now a days? [8]

b) What is E-governance of India? [8]

OR

Q6) a) What are the different trends in CRM? [8]

b) What are the trends in SCM? [8]

SECTION - II

Q7) a) How MIS helps to a manufacturing industry? Explain in detail. [9]

b) Explain material management with respect to MIS. [9]

OR

Q8) a) Is it efficient to use MIS for hotel management? Explain. [9]

b) Explain the architecture of Cross Functional Enterprise System. [9]

Q9) a) What is role of MIS in EMS? [8]

b) Explain ERP architecture with different modules. [8]

OR

Q10) a) Explain different BPO services. [8]

b) Explain medical transcription as an application of ITES. [8]

Q11) a) What are the reasons and modes of Cyber Crime? [8]

b) What are the statutory provisions for cyber crime? [8]

OR

Q12) a) What are the different system controls exercised in an Information System? [8]

b) Explain global management of Information Technology. [8]

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