| G.R. No. | |
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Paper Code — U 229~116 (BE-F&FS)

# December 2019: END-SEMESTER EXAM Backlog Exam

## S. Y. B. TECH. (Civil Engineering) (SEMESTER-II)
## COURSE NAME: Psychology
## COURSE CODE: CVUA22176 (2017 PATTERN)

Time: [2 Hours]                                    [Max. Marks: 50]

### Instructions to candidates:
1)  Answer Q.1, Q.2, Q.3, Q.4, Q.5 OR Q.6, Q.7 OR Q.8
2)  Figures to the right indicate full marks.

Q.1) a)Discuss the contributions of Sigmund Freud and J. B. Watson to the field of Psychology.                                    [6 marks]

**OR**

b)State six components of central nervous system and state function of each component.                                    [6 marks]

Q.2) a)Briefly explain pre-requisites of the process of counseling.    [6 marks]

**OR**

b)List out basic human emotions. Discuss two ways to measure emotions.
                                    [6 marks]

Q.3) a)Discuss the terms Extrovert Personality, Selective Attention, Extrinsic Motivation.                                    [6 marks]

**OR**

b)State the meanings of (i)forgetting, and (ii)Amnesia. Discuss the terms positive punishment and negative punishment with reference to learning.[6 marks]

Q.4) a)List four skills an 'Industrial Psychologist' must possess and briefly explain any one skill.                                    [4 marks]

**OR**

b)State four problems that commonly occur in Groups.          [4 marks]

Q. 5) a)Explain clearly a typical recruitment process.              [6 marks]

b)Define 'Job Analysis (J.A.)'. Describe in-house J.A.          [4 marks]

c)Why and how an employee's behaviour be assessed? State two factor affecting an employee's behaviour.                                    [4 marks]

**OR**

Q.6) a)What is the necessary of RCA (Root-Cause Analysis)? Explain any one method (Technique) used for RCA. [6 marks]

  b) Briefly explain $360^0$ performance appraisal. [4 marks]

  c) Describe two objectives of competency mapping. [4 marks]

Q.7) a)Explain: (i)Induction (Orientation) Training, and (ii)Gap with respect to three themes 'ASK'. [6 marks]

  b) Discuss preparation plan of a training program with the help of a diagram. [4 marks]

  c)Briefly explain any four factors influencing the type of evaluation of a training program. [4 marks]

**OR**

Q.8) a)Explain briefly Kirkpatrick's four-level model of evaluating a training program. [6 marks]

  b)State four advantages and four disadvantages of e-learning. [4 marks]

  c) State nine steps in a training process. [4 marks]

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